

# FRIENDS OF CAMP CONCORD

Youth Camp

## **REFUND POLICY**

#### **CANCELLATION TIMELINE:**

Enrolled campers wishing to cancel a registration have the following options:

- 1) By April 17, 2025: Receive a full refund of fees paid.
- 2) Between April 17-May 15, 2025: 50% refund if canceled.
- 3) By May 16, 2025: Roll over registration fee paid to a 2026 session.
- 4) Beginning May 17, 2025: No refund available.

If Camp is canceled due to circumstances beyond the control of Friends of Camp Concord or Camp Concord, a full refund will be issued, or fees may be applied to the 2026 session

No refunds will be given once a camper has checked in for camp.

#### MEDICAL CONDITIONS:

- If, for any reason, the camper cannot attend camp due to a medical condition, contact the Youth Camp Coordinator at youthcamp@friendsofcampconcord.org.
- >> No refund will be issued if a camper needs to leave camp early due to a medical condition.

### LICE:

- >> If your child is found to have lice within 48 hours of camp and you cannot arrange for treatment, no refund will be issued. However, if you notify the Youth Camp Coordinator at least 48 hours before bus departure and provide proof of lice detection on the registered camper, a 50% refund will be granted.
- >> If lice are found on a camper during the Lice Clearance Check on the day of camp and before they board the bus, the camper will not be allowed to attend camp until they have treatment. No refund will be provided. Please refer to the Lice Policy for further details.

#### FAILURE TO COMPLY WITH THE CAMPER CODE OF CONDUCT AGREEMENT:

If a camper does not comply with the Behavior Code of Conduct and is asked to leave, no refund will be given. Please refer to the Behavior Code of Conduct for more information.